

CenturyLink

925 High Street, 9S9
Des Moines, IA 50309
515 286 2462
wayne.johnson3@centurylink.com



**FILED WITH
Executive Secretary
September 30, 2015
IOWA UTILITIES BOARD
SPU-2010-0006**

Wayne M. Johnson
State Regulatory Affairs Director

Date: September 30, 2015

Executive Secretary
Iowa Utilities Board
1375 East Court Avenue, RM 69
Des Moines, IA 50319-0069

RE: Qwest Communications, Inc d/b/a CenturyLink QC
Docket No. SPU-2010-0006
CenturyLink, Inc. Integration Report for September 30, 2015

Dear Executive Secretary:

Enclosed please find Qwest Communications, Inc d/b/a CenturyLink QC (CenturyLink) Quarterly Integration Report for September 30, 2015 filed in compliance with the Board's Order Approving Settlement Agreements, Granting Motions to Withdraw, And Allowing Proposed Reorganization dated November 19, 2010, CenturyLink provides its quarterly integration activity report.

In the settlement with OCA approved by the Board, CenturyLink committed to integration reporting:

Following closing, Company shall submit timely reports to the Board, with copies to OCA, no less frequently than quarterly, showing integration plans when and as developed and describing the scheduling and scoping of major systems conversions that may impact Iowa customers including but not limited to business office and trouble reporting call centers, maintenance systems that monitor central office and transport equipment, engineering systems, outside plant record systems, billing systems, and wholesale OSS.

Consistent with this commitment, the report attached as **Exhibit A** contains a summary of merger-related activity in and impacting Iowa during the past quarter and plans for integration activities during the upcoming quarter.

Very truly yours,

/s/ Wayne M. Johnson

Wayne M. Johnson
State Regulatory Affairs Director

CenturyLink/Qwest Merger

Iowa Integration Status Report

September 30, 2015

Introduction

CenturyLink provides the Iowa Utilities Board (“Board”) with this update regarding the progress of the integration of Qwest Corporation (“Qwest”) and CenturyLink. This report is provided pursuant to the *Settlement Agreement* between Joint Applicants and the OCA that was approved by the Board in Docket NO. SPU-2010-0006 on November 19, 2010. Efforts towards the integration of the companies have continued since the last report, as outlined below. Specifically, this report addresses substantive Integration Activities for the third quarter of 2015.

Substantive Integration Activities

Pursuant to CenturyLink’s ongoing system review process, no additional system selection decisions have been made regarding the integration or final disposition of customer facing Operational Support Systems (“OSS”) and other substantive systems. A summary of integration activity completed since the last report is detailed below.

Access Service Request and Access Charge Billing System Integration: CenturyLink continues work to consolidate the Wholesale Operational Support Systems associated with the Access Service Request (ASR) ordering and billing functions. The conversion remains scheduled for mid-year 2016 and CenturyLink notified impacted Wholesale customers and filed the detailed ASR Consolidation Plan in the Change Management Process forum on April 29th. On June 19th, CenturyLink filed Version 2 of its ASR Consolidation Plan as required by the Change Management Process to reflect changes based on questions or comments from wholesale customers. Selection of the 3rd Party Facilitator is in progress (nearly complete) and the status is communicated through the monthly Change Management Process meetings.

Network Inventory Systems: CenturyLink continues to progress in its implementation of the previously reported transport network inventory consolidation project. As part of the conversions, CenturyLink provides CLECs advance notification of the conversion date and of any potential impacts or changes to the current processes associated with the inventory systems. The conversion for the Iowa legacy CenturyLink companies remains on course to be completed in late 2015.