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June 20, 2019
Via Web Filing

Executive Secretary
Iowa Utilities Board
1375 E. Court Avenue
Room 69
Des Moines, IA 50319-0069

**RE: Prodigy Solutions Inc.
Response to Attachment A: Utilities Board Questions RE: Filed AOS Tariffs
In the Matter of Order Issued May 24, 2019 Granting Petitions to Intervene and Requesting
Additional Information – PUBLIC
Docket No. TF-2019-0032**

Dear Executive Secretary:

Enclosed for filing please find the public version of the responses to the Attachment A: Utilities Board Questions RE: Filed AOS Tariffs as outlined in the order issued May 24, 2019 Granting Petitions to Intervene and Requesting Additional Information submitted on behalf of Prodigy Solutions Inc. ("Company").

The Company is also filing the confidential version of this filing under separate cover.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3005 or via email to swarren@inteserra.com. Thank you for your assistance in this matter.

Sincerely,

/s/Sharon R. Warren

Sharon R. Warren
Consultant

cc: James Hartman - Prodigy
Office of Consumer Advocate
tms: IAn1902a

Enclosures
SW/mp

RESPONSE TO ATTACHMENT A: UTILITIES BOARD QUESTIONS RE: FILED AOS TARIFFS - PUBLIC

STATE OF IOWA

DEPARTMENT OF COMMERCE

UTILITIES BOARD

IN RE: PRODIGY SOLUTIONS INC.	DOCKET NO. TF-2019-0032 et al
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ATTACHMENT A: UTILITIES BOARD QUESTIONS RE: FILED AOS TARIFFS

Please provide the Utilities Board with additional information regarding the tariffs your company filed pertaining to the alternative operator services it provides in the state of Iowa. Please respond to all of the questions. If the question does not apply to your company or to a specific facility, state "N/A".

Prodigy Solutions Inc. provides the following responses following:

Demographic Information & Questions

1. For each contract, provide the following information:
 - the name and physical location of every Iowa facility covered by the contract and indicate whether the facility is a municipal, county, or state-run facility or operated by some other type of entity.
 - the approximate number of inmates in each facility.
 - the number of telephones that your company maintains and operates in each facility.
 - the filed tariff option that applies to each facility.

Prodigy Response: [REDACTED]

RESPONSE TO ATTACHMENT A: UTILITIES BOARD QUESTIONS RE: FILED AOS TARIFFS - PUBLIC

2. If the revised tariff filed with the Utilities Board has a provision regarding call blocking, explain how that complies with the prohibition on blocking in the Board's rule at 199 Iowa Admin. Code 22.19(3).

Prodigy Response: [REDACTED]

3. Board rule at 199 IAC 22.19(4) requires contracts between AOS companies and contracting entities to contain provisions for posting certain information outlined in the rule. Is there also a reference to the posting requirements in the company's filed tariff?

Prodigy Response: [REDACTED]

4. For the filed tariff, explain how the company determined the rates listed.

Prodigy Response: [REDACTED]

5. For the filed tariff, explain how the information regarding the rate charged for each service is provided to the inmate or person called by the inmate.

Prodigy Response: [REDACTED]

RESPONSE TO ATTACHMENT A: UTILITIES BOARD QUESTIONS RE: FILED AOS TARIFFS - PUBLIC

6. If the company permits ancillary charges in the filed tariff, identify (1) each charge, (2) the service the charge is applied to, and (3) where the charge is listed in the company's tariff.

Prodigy Response: [REDACTED]

7. If there are other charge types for a call by an inmate in the filed tariff (in addition to ancillary charges), identify (1) each charge, (2) the service the charge is applied to, and (3) where the charge is listed in the company's tariff.

Prodigy Response: [REDACTED]

8. Explain how an inmate is billed for the calls made through the company's telephones and whether the bill is available online. If available online, indicate whether someone other than the inmate may access the online bill.

Prodigy Response: [REDACTED]

9. Indicate whether inmates at this facility are allowed access to a directory to make calls or whether they must use a live operator.

Prodigy Response: [REDACTED]

10. Before filing the tariff, was the company aware that the Utilities Board has an open rule-making docket, Docket No. RMU-2018-0022, where the Board is proposing amendments to the rules that apply to AOS companies that provide service to inmates?

Prodigy Response: [REDACTED]

11. If there is a reference to FCC 97-371 (October 7, 1997) in your company's tariff, please explain whether this is still relevant.

Prodigy Response: [REDACTED]

12. Indicate if there is a reference to AT&T FCC Tariff No. 10 in your company's tariff. If yes, also provide the tariff as a separate filing.

Prodigy Response: [REDACTED]

Sincerely,

/s/James B Hartman

CEO – Prodigy Solutions Inc.