

**April 25, 2016**

**IOWA UTILITIES BOARD**

STATE OF IOWA  
DEPARTMENT OF COMMERCE  
BEFORE THE IOWA UTILITIES BOARD

In re  COMPLAINT OF DOUGLAS PALS	Docket No. FCU-2013-0009
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**CLARIFICATION OF EX PARTE COMMUNICATION**

Qwest Communications Company, LLC d/b/a CenturyLink QCC<sup>1</sup> (“CenturyLink”) files this Clarification in response to the Ex Parte filing notice issued on April 12, 2016. In that filing Judge Christensen required that any response should be filed no later than April 25, 2016.

In Mr. Pals’ Ex Parte Communication, it was noted that Mary Retka, CenturyLink’s primary contact for call completion issues, “confirmed customer ported to POPP in 2008, local and LD, thus she can’t help”. In fact, as allowed by CenturyLink’s subscription to Neustar, Ms. Retka reviewed the Neustar record for the telephone number in question and informed the representative from Marne Telephone Company that he needed to call POPP, who is the local holder of the telephone number, and that POPP could then look in their records to determine the long distance provider. The Neustar record does not identify the long distance provider, only the local exchange provider. Since the number in question is not a CenturyLink number or customer, Ms.

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<sup>1</sup> During the pendency of this proceeding, Qwest Communications Company, LLC d/b/a CenturyLink QCC underwent an internal reorganization approved by the Iowa Utilities Board in SPU-2014-0002 and subsequently received approval of a name change to CenturyLink Communications, LLC in SPU-2014-0008.

Retka had no way of knowing who the long distance provider was.

Dated: April 13, 2016

Respectfully submitted,

By:

*/s/ Becky Owenson Kilpatrick  
Admitted pro hac vice*

*/s/ Chuck Steese*

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