

STATE OF IOWA  
DEPARTMENT OF COMMERCE  
UTILITIES BOARD

IN RE:  RELIANCE TELEPHONE OF GRAND FORKS, INC.	DOCKET NO. TF-2019-0026
IN RE:  INMATE CALLING SOLUTIONS, LLC	DOCKET NO. TF-2019-0030
IN RE:  COMBINED PUBLIC COMMUNICATIONS, LLC	DOCKET NO. TF-2019-0031
IN RE:  PRODIGY SOLUTIONS	DOCKET NO. TF-2019-0032
IN RE:  SECURUS TECHNOLOGIES, INC.	DOCKET NO. TF-2019-0033
IN RE:  CORRECT SOLUTIONS, LLC	DOCKET NO. TF-2019-0034
IN RE:  LEGACY LONG DISTANCE INTERNATIONAL, INC.	DOCKET NO. TF-2019-0035

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IN RE:  PAY-TEL COMMUNICATIONS INC.	DOCKET NO. TF-2019-0036
IN RE:  NETWORK COMMUNICATIONS INTERNATIONAL CORP.	DOCKET NO. TF-2019-0037
IN RE:  GLOBAL TEL*LINK CORPORATION	DOCKET NO. TF-2019-0039
IN RE:  PUBLIC COMMUNICATIONS SERVICES, INC.	DOCKET NO. TF-2019-0040
IN RE:  VALUE-ADDED COMMUNICATIONS, INC.	DOCKET NO. M-3258, REG-3258
IN RE:  DSI-ITI, LLC	DOCKET NOS. M-4135, REG-4135

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**ORDER DOCKETING TARIFFS FOR FURTHER REVIEW, CANCELING CERTAIN  
REGISTRATION AND TARIFFS, AND GRANTING INTERVENTION**

(Issued May 1, 2019)

**TARIFF FILINGS**

On March 14, 2019, the Utilities Board (Board) issued an order in Docket No. RMU-2017-0004, "Rule Making Regarding Inmate Calling Rate Caps [199 IAC Chapter 22]," directing all alternative operator services (AOS) companies, as defined in Iowa Code § 476.91(1)(a), to file a complete set of new tariffs for Board approval. AOS companies were required to file a new set of tariffs so the Board could review the terms, conditions, and rates being charged for inmate calling services to determine if those rates, terms, and conditions are just and reasonable.

All of the AOS companies listed above in the style of this order, except for Value-Added Communications, Inc. (Value-Added), and DSI-ITI, LLC (DSI-ITI), have filed tariffs in response to the Board's March 14, 2019 order. Value-Added and DSI-ITI filed a request to have the companies' registration and tariffs canceled.

On April 17, 2019, the Office of Consumer Advocate (OCA), a division of the Iowa Department of Justice, filed a conditional objection regarding each of the tariffs filed by the companies listed. OCA states that it has been reviewing the revised tariffs and needs additional time to complete its review. OCA states that it will inform the Board when it has completed its review and whether it has issues regarding the revised tariffs that need to be addressed by the Board.

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Also on April 17, 2019, the Prison Policy Initiative, Inc. (PPI), filed an objection to the revised tariff filed by Reliance Telephone of Grand Forks, Inc. (Reliance) and requested the Board docket the revised tariff. PPI also requested intervention in Docket No. TF-2019-0026.

To allow for a full review of the revised tariffs by the Board, OCA, PPI, and other interested persons, the Board will docket each proposed tariff for further review. The Board will also set a date for interested persons to file comments regarding the proposed tariffs.

#### **REQUESTS TO CANCEL REGISTRATION AND TARIFFS**

Value-Added filed its request in Docket No. M-3258. Value-Added requests that the Board cancel the company's registration, REG-3258, issued March 23, 2007, and cancel its tariff. Value-Added states that it no longer provides AOS service to inmates in Iowa.

DSI-ITI filed its request in Docket No. M-4135. DSI-ITI requests that the Board cancel the company's registration, REG-4135, issued March 25, 2010, and cancel its tariff. DSI-ITI states that it no longer provides AOS inmate calling service in Iowa.

The Board will grant the requests to cancel the registrations of both companies and each company's tariffs. Cancellation of the registration means that the two companies can no longer provide telecommunications service in Iowa, whether inmate calling services or other telecommunications service.

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### **INTERVENTION**

PPI states that it is a nonprofit organization that analyzes national incarceration system data to show how that system affects both those incarcerated and other persons. PPI asserts that the rates in Reliance's proposed tariff are not just and reasonable. PPI states that it is an advocate for affected customers of Reliance and requests intervention in Docket No. TF-2019-0026 to represent the interests of those affected by the revised tariff.

Rule 199 IAC 7.13 establishes procedures and grounds for intervention. PPI meets the requirements for intervention since it has stated an interest in the subject matter of the rates charged for inmate calling services, no other party has intervened to represent the interests of those affected by the revised tariff, and the participation of PPI as a party may reasonably be expected to assist in the development of the record in Docket No. TF-2019-0026. The Board will therefore grant PPI's request to intervene in Docket No. TF-2019-0026.

### **ORDERING CLAUSES**

#### **IT IS THEREFORE ORDERED:**

1. Tariffs filed in Docket Nos. TF-2019-0026, TF-2019-0030, TF-2019-0031, TF-2019-0032, TF-2019-0033, TF-2019-0034, TF-2019-0035, TF-2019-0036, TF-2019-0037, TF-2019-0039, and TF-2019-0040, are suspended and docketed for further review.

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2. Comments regarding the proposed tariffs listed in Ordering Clause No. 1 may be filed on or before May 13, 2019.

3. The registration of Value-Added Communications, Inc., Docket No. REG-3258 and the tariff approved by the Board are canceled. Value-Added Communications, Inc., is no longer authorized to provide telecommunications service in Iowa.

4. The registration of DSI-ITI, LLC, Docket No. REG-4135, and the tariff approved by the Board are canceled. DSI-ITI, LLC, is no longer authorized to provide telecommunications service in Iowa.

5. Prison Policy Initiative, Inc., is granted intervention in Docket No. TF-2019-0026.

**UTILITIES BOARD**

/s/ Geri D. Huser

/s/ Nick Wagner

ATTEST:

/s/ Kelsie Vanderflute

/s/ Richard W. Lozier, Jr.

Dated at Des Moines, Iowa, this 1<sup>st</sup> day of May, 2019.