

STATE OF IOWA
DEPARTMENT OF COMMERCE
UTILITIES BOARD

IN RE: COMPLAINT OF SUTHERLAND MERCY MEDICAL CLINIC	DOCKET NO. FCU-2014-0007
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ORDER GRANTING REQUEST FOR EXTENSION OF TIME

(Issued February 9, 2016)

On January 7, 2016, an “Order Regarding Fourth Prehearing Conference and Requiring Filings” was issued in this case. The January 7 order set a partial procedural schedule requiring the parties to make several filings. On February 8, 2016, the Consumer Advocate Division of the Department of Justice (Consumer Advocate) filed a “Request for Extension of Time,” asking that the filing deadlines set forth in the January 7 order be modified. The Consumer Advocate proposed new filing deadlines and stated that Qwest Communications Company d/b/a CenturyLink QCC (CenturyLink), West Iowa Telephone Company d/b/a WesTel Systems (WesTel), and Comcast Phone of Iowa, LLC (Comcast) do not object to the proposed modifications to the schedule.

The requested changes to the partial procedural schedule are reasonable and no party objects to them.

IT IS THEREFORE ORDERED:

1. On or before February 19, 2016, the parties must file a stipulation of facts. On the same date, CenturyLink must file its proposed solutions. If CenturyLink

wishes to use the same proposed solutions in this case as in the other call completion cases, it may refer to its previous filings by date and docket number instead of re-filing its proposed solutions.

2. If the Sutherland Clinic has experienced any call completion problems since January 7, 2016, the parties must inform the Board and provide information regarding what was done to investigate and solve the problems by February 19, 2016.

3. On or before February 26, 2016, the Consumer Advocate and Comcast must file a statement of their position, if agreed, or their respective positions if not agreed, on the question of whether Comcast should be required to file limited proposed solutions, considering its role in this case. If the parties cannot agree, the Consumer Advocate's statement of position must include a recommendation of the proposed solutions it believes Comcast should file. If needed, an order regarding this issue will be issued shortly after this filing.

4. If WesTel would like to comment on CenturyLink's proposed solutions, the comments must be filed with the Board on or before March 4, 2016.

UTILITIES BOARD

/s/ Amy L. Christensen
Amy L. Christensen
Administrative Law Judge

ATTEST:

/s/ Trisha M. Quijano
Executive Secretary, Designee

Dated at Des Moines, Iowa, this 9th day of February 2016.