FILED WITH
Executive Secretary
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IOWA UTILITIES BOARD

CenturyLink Access Service Ordering and Billing System Consolidation Plan

Appendix A: CDG CABS Invoice & CSR Examples (Redacted)

Version 1.0 4/29/15

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Appendix A: CDG CABS Invoice & CSR Examples (Redacted)

CDG CABS Facility Invoice & CSR **Example A**:

Double-click on the image to view the complete eight-page document (via the Adobe Acrobat viewer).

```
                        CABS BILL and CSR example for WEB.txt
The following pages is a sample of a CABS invoice and CABS CSR.

CABS BILL Example:


 FROM: CENTURYTEL OF CENTRAL MISSOURI              BILL NO       XXXXXXXXXX
       CARRIER ACCESS BILLING                      INVOICE NO    XXXXXXXX-X-10069
       100 CENTURYLINK DR. RM 1035 1-N             BILL DATE     MAR 10, 2010
       P. O. BOX 4648                              ACNA XXX      PAGE        1
       MONROE, LA            71211-4648
 TO:   WHOLESALE CUSTOMER                                  NOTICE : NOT FOR
DISCLOSURE
       999 HIGHWAY X                                       WITHOUT PERMISSION
       .                                                   OF ADDRESSOR.
       .
       ANY TOWN, ST             99999
 BILLING INQUIRIES                               FOR TELCO USE: ICSC OFC CT87
   CALL: (XXX) XXX-XXXX       E-MAIL: XXXXX.XXXXXXX@CENTURYLINK.COM
 PAYMENT INQUIRIES
   CALL: (XXX) XXX-XXXX       E-MAIL: XXXXX.XXXXXXX@CENTURYLINK.COM
 DISPUTE INQUIRIES
   CALL: (XXX) XXX-XXXX       E-MAIL: XXXXX.XXXXXXX@CENTURYLINK.COM
 ---------------------------------------------------------------------------------
                                                                  MPB - IBC
                            FACILITY ACCESS SERVICE

 TOTAL - MISSOURI
                     * * *  BALANCE DUE INFORMATION  * * *

TOTAL AMOUNT OF LAST BILL                                            485.84
PAYMENTS APPLIED - SEE DETAIL                                        485.84CR
                                                                 ---------------
ZERO BALANCE DUE  . . . . . . . . . . . . . . . . . . . . . . . . .      .00
                  * * *  DETAIL OF CURRENT CHARGES  * * *
MONTHLY ACCESS CHARGES - SEE DETAIL
  FROM MAR 10 THRU APR  9                                            485.84
     INTERSTATE                                        485.84
                                                                 ---------------
TOTAL CURRENT CHARGES * DUE BY APR  9 * . . . . . . . . . . . .      485.84
                                     ==========================================
                                     TOTAL AMOUNT DUE                485.84
                                     ==========================================

SEE NEXT PAGE FOR IMPORTANT INFORMATION

FROM: CENTURYTEL OF CENTRAL MISSOURI              BILL NO       XXXXXXXXXX
      CARRIER ACCESS BILLING                      INVOICE NO    XXXXXXXX-S-10069
      100 CENTURYLINK DR. RM 1035 1-N             BILL DATE     MAR 10, 2010
      P. O. BOX 4648                              ACNA ZZZ      PAGE        2
      MONROE, LA            71211-4648
TO:   WHOLESALE CUSTOMER                          NOTICE : NOT FOR DISCLOSURE
      999 WEST HIGHWAY X                                 WITHOUT PERMISSION
      .                                                  OF ADDRESSOR.
      .
      ANY TOWN, ST             99999
BILLING INQUIRIES                                 FOR TELCO USE: ICSC OFC CT87
   CALL: (XXX) XXX-XXXX       E-MAIL: XXXXX.XXXXXXX@CENTURYLINK.COM
 PAYMENT INQUIRIES
                                      Page 1
```


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CDG CABS Switched Invoice & CSR **Example B**:

Double-click on the image to view the complete sixty one-page document (via the Adobe Acrobat viewer).

CABS Switch Usage Invoice and CSR Example 030315 v3

The following pages is a sample of a CABS usage invoice and CABS usage CSR.

- Page 1-16 - the CABS Invoice portion of the sample
- Page 17-61 - the CABS CSR portion of the sample

```
FROM: XXXXXXX XXXXXXXXX XX X XXXXXXXX            BILL NO      XXXXXXXXXX
      CENTURYLINK - ACCESS BILLING               INVOICE NO   XXXXXXXX-X-15040
      100 CENTURYLINK DR. RM 1035 1-N            BILL DATE    FEB  9, 2015
      P.O. BOX 4648                              ACNA ZZZ     PAGE       1
      MONROE, LA            71211-4648

TO:                                          NOTICE : NOT FOR DISCLOSURE
                                                      WITHOUT PERMISSION
                                                          OF ADDRESSOR.


BILLING INQUIRIES
  CALL: (   )    -          E-MAIL:
PAYMENT INQUIRIES
  CALL: (   )    -          E-MAIL: CABS-PAYMENT-QUESTIONS@CENTURYLINK.COM
DISPUTE INQUIRIES
  CALL: (877) 617-2827      E-MAIL: WHOLESALE.DISPUTE@CENTURYLINK.COM

--------------------------------------------------------------------------------
                                                          MPB ONE CHECK
                            SWITCHED ACCESS SERVICE
                                FEATURE GROUP D

TOTAL

                    * * *  BALANCE DUE INFORMATION  * * *

TOTAL AMOUNT OF LAST BILL                                              4.97

PAYMENTS APPLIED - SEE DETAIL                                          4.97CR
                                                                 --------------

ZERO BALANCE DUE  . . . . . . . . . . . . . . . . . . . . . .           .00

                    * * *  DETAIL OF CURRENT CHARGES  * * *

USAGE CHARGES - SEE DETAIL                                             1.80
     INTRASTATE                                              .07
     LOCAL                                                  1.73
                                                                 --------------

TOTAL CURRENT CHARGES * DUE BY MAR  9 * . . . . . . . . . . . .        1.80
                                   ========================================
                                   TOTAL AMOUNT DUE                    1.80
                                   ========================================
SEE NEXT PAGE FOR IMPORTANT INFORMATION
```


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Local Interconnect Services (LIS) billed in IABS (a switched BAN). IABS LIS Usage Invoice, **Example C**:

Double-click on the image to view the complete ten-page document (via the Adobe Acrobat viewer).

IABS LIS Usage and Facility Invoice Examples

The following pages are a sample of an IABS usage invoice and IABS usage CSR.

- Page 1-9 - the IABS Invoice portion of the sample
- Page 10-12 - the IABS CSR portion of the sample

```
                                        BILL NO        XXX XXX-XXXX XXX
                                        INVOICE NO     XXXXXXXXXX-15038
                                        BILL DATE      FEB  7, 2015
                                        ACNA XXXX      PAGE     1

                  XXXXXXX XXXXXXXXXXXXXXX
                  C/O XXXXXXXXX XXXXXXXXXX
                  XXXXX XXXXXXXX XXXXX
                  STE XXX
                  XXXXXXX              XX XXXXX

                                                       FOR TELCO USE:
BILLING INQUIRIES CALL (800) 335-5672                  ICSC OFC  033
TAX ID: XX-XXXXXXX

-----------------------------------------------------------------------
                         LOCAL INTERCONNECTION SERVICES
AN XXXXX
                                  LIS


                  * * * BALANCE DUE INFORMATION * * *

TOTAL AMOUNT OF LAST BILL                        5,070.75

PAYMENTS APPLIED - SEE DETAIL                    2,488.21CR

ADJUSTMENTS APPLIED - SEE DETAIL                     .00
    NON-JURISDICTIONAL              .00

TOTAL BALANCE DUE  . . . . . . . . . . . . . . . . . . . .       2,582.54

                  * * * DETAIL OF CURRENT CHARGES * * *
    TOTAL - CO - 5102

LATE PAYMENT CHARGES APPLIED                         .00

MONTHLY ACCESS CHARGES
  FROM FEB 07 THRU MAR 06                            .00


 XXX XXX-XXXX XXX              FEB 10 2015 MSG

OTHER CHARGES AND CREDITS - SEE DETAIL              2.75
    LOCAL                            2.75

USAGE CHARGES - SEE DETAIL                       2,426.21
    INTERSTATE                     106.01
    INTRASTATE                       2.48
    LOCAL                        2,317.72

TAXES - SEE DETAIL                                   .82

TOTAL CURRENT CHARGES * DUE BY MAR 06, 2015 *  . . . . . .       2,429.78

                                 ----------------------------------------
                                 TOTAL AMOUNT DUE                  5,012.32
                                 ----------------------------------------


                                        BILL NO        XXX XXX-XXXX XXX
                                                                        Page 1 of 10
```

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Local Interconnect Services (LIS) billed in IABS (a specials BAN). IABS Facility Invoice, **Example D**:

Double-click on the image to view the complete twelve-page document (via the Adobe Acrobat viewer).

IABS LIS Usage and Facility Invoice Examples

The following pages are a sample of an IABS usage invoice and IABS usage CSR.

- Page 1-9 - the IABS Invoice portion of the sample
- Page 10-14 - the IABS CSR portion of the sample

```
                                        BILL NO        XXX L08 XXXX XXX
                                        INVOICE NO     XXXXXXXXXX-XXXXX
                                        BILL DATE      FEB  7, 2015
                                        ACNA XXXX      PAGE     1

                 XXXXXXXXXXXXX
                 C/O XXXXX XXXXXXXX
                 XXXXX XXXXXXXX XXXXX
                 STE XXXX
                 XXXXXXX              XX XXXXX

                                                       FOR TELCO USE:
BILLING INQUIRIES CALL (800) 335-5672                  ICSC OFC  033
TAX ID: 84-0273800

-----------------------------------------------------------------------------
                 LOCAL INTERCONNECTION SERVICES

                  * * * BALANCE DUE INFORMATION * * *

TOTAL AMOUNT OF LAST BILL                      38,672.99

PAYMENTS APPLIED - SEE DETAIL                   8,354.69CR

ADJUSTMENTS APPLIED - SEE DETAIL                     .00
    NON-JURISDICTIONAL              .00

TOTAL BALANCE DUE  . . . . . . . . . . . . . . . . . . .      30,318.30

                  * * * DETAIL OF CURRENT CHARGES * * *
    TOTAL - CO - 5102

LATE PAYMENT CHARGES APPLIED                         .00

MONTHLY ACCESS CHARGES
  FROM FEB 07 THRU MAR 06                       8,266.30
    LOCAL                       8,266.30

OTHER CHARGES AND CREDITS - SEE DETAIL          1,130.64

    INTRASTATE                  1,156.86
    LOCAL                          26.22CR

TAXES - SEE DETAIL                                 79.81

TOTAL CURRENT CHARGES * DUE BY MAR 06, 2015 *  . . . . . .       9,476.75
                              ----------------------------------------
                              TOTAL AMOUNT DUE                 39,795.05
                              ----------------------------------------


                                        BILL NO        XXX L08 XXXX XXX
                                        INVOICE NO     XXXXXXXXXX-XXXXX
                                        BILL DATE      FEB  7, 2015
                                        ACNA XXXX      PAGE     2

-----------------------------------------------------------------------------

                                                                   Page 1 of 12
```


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