



5. OCA Ex. V-18 Confidential contains competitively-sensitive information regarding vendors of wholesale services to Verizon and Verizon's prioritization of its use of these vendors that Verizon considers to be confidential and trade secret information. This vendor information derives independent economic value, actual or potential, from not being generally known to, and not readily ascertainable by proper means by competitors of Verizon that are able to obtain economic value from its disclosure or use. Verizon does not disclose this information publicly and takes pains to limit its availability to only those employees with a need to know the information in conjunction with the performance of their duties.

6. OCA Ex. V-19 Confidential contains competitively-sensitive information about Verizon's document retention policies that Verizon considers to be confidential and trade secret. This information derives independent economic value, actual or potential, from not being generally known to, and not readily ascertainable by proper means by competitors of Verizon that are able to obtain economic value from its disclosure or use. Verizon does not publicly disclose the Verizon Records Retention Schedule

I certify that the foregoing is true and correct to the best of my knowledge.

/s/Robert Mutzenback  
Robert Mutzenback

Subscribed and sworn to before me this 19<sup>th</sup> day of November, 2014.

/s/Evelyn Leba  
Notary Public

My Commission Expires: 10-30-17

[Seal – State of New Jersey]