

PAYMENT AGREEMENT

On this date listed below, Coon Rapids Municipal Utilities, hereinafter called Utility, and the customer identified below, hereinafter called Customer, hereby agree as follows:

Customer Information:

Date: _____

Name: _____

Account Number: _____

Address: _____

Premises Street Address: _____

City/State/Zip: _____

Premises City/State/Zip: _____

Phone Number: _____

Alternate Phone Number: _____

**FILED WITH
Executive Secretary
May 28, 2014
IOWA UTILITIES BOARD**

Default:

As of the date of this agreement, you are delinquent on your account in the amount of.....\$ _____

Additionally, your account for the current month is unpaid in the amount of.....\$ _____

Accordingly, as of the date of this agreement, you owe the sum of these two amounts, for a total of hereinafter called the "Amount in Default." \$ _____

[OPTION FOR CUSTOMERS SUBJECT TO DISCONNECTION OR DISCONNECTED WITHIN LAST 120 DAYS AND WHO ARE NOT IN DEFAULT OF A PAYMENT AGREEMENT]

Promise to Pay the Amount in Default in Twelve (12) Equal Installments: Commencing on the thirtieth (30th) day after the date of this agreement, and on each thirtieth (30th) day thereafter, Customer shall pay Utility the sum of \$ _____ which is 1/12 of the amount in default, until the Amount in Default is paid in full.

[OPTION FOR CUSTOMERS DISCONNECTED MORE THAN 120 DAY PREVIOUS AND WHO ARE NOT IN DEFAULT OF A PAYMENT AGREEMENT]

Promise to Pay the Amount in Default in Six (6) Equal Installments: Commencing on the thirtieth (30th) day after the date of this agreement, and on each thirtieth (30th) day thereafter, Customer shall pay Utility the sum of \$ _____ which is 1/6 of the amount in default, until the Amount in Default is paid in full.

[OPTION BY WHICH UTILITY MAY AGREE TO ACCEPT A PAYMENT AGREEMENT FOR MORE THAN 12 OR 6 EQUAL INSTALLMENTS RESPECTIVELY]

Promise to Pay the Amount in Default in _____ Equal Installments: Commencing on the thirtieth (30th) day after the date of this agreement, and on each thirtieth (30th) day thereafter, Customer shall pay Utility the sum of \$ _____ which is 1/_____ of the amount in default, until the Amount in Default is paid in full.

[OPTION FOR SECOND PAYMENT AGREEMENT FOR CUSTOMERS WHO ARE IN DEFAULT OF A FIRST PAYMENT AGREEMENT AND WHO HAVE MADE AT LEAST TWO CONSECUTIVE FULL PAYMENTS UNDER THE FIRST PAYMENT AGREEMENT]

Promise to Pay the Amount in Default in _____ Equal Installments (number of Installments may not be less than called for in first payment agreement): Commencing on the thirtieth (30th) day after the date of this agreement, and on each thirtieth (30th) day thereafter, Customer shall pay Utility the sum of \$ _____ which is 1/_____ of the amount in default, until the Amount in Default is paid in full, provided that at Utility's demand, Customer shall make the first such payment up-front as a condition of entering into this second payment agreement.

Promise to Remain Current on the Account: In addition to the payments specified above, Customer agrees to pay all future utility bills on time in full. At Utility's demand, Customer shall enter into a level payment agreement to pay the current bill.

Consequences of Non-Payment: Customer's failure to make any payments required by this agreement shall result in disconnection of service on as little as one or two day(s) notice, provided that disconnection of gas or electricity service is subject to the notice, "CUSTOMER RIGHTS AND RESPONSIBILITIES TO AVOID SHUT OFF OF [GAS][ELECTRICITY] SERVICE FOR NONPAYMENT" you received with previous notices. If you have misplaced this notice, "CUSTOMER RIGHTS AND RESPONSIBILITIES TO AVOID SHUT OFF OF [GAS][ELECTRICITY] SERVICE FOR NONPAYMENT," ask the utility for a copy and read it before you sign this agreement. Service will not be resumed until all amounts owed to Utility, and a reconnection fee, are paid in cash, certified check or money order, in advance, in full.

Continuation of Utility Service: So long as Customer makes all payments required by this agreement, Utility shall continue to provide utility service to Customer.

IF YOU ARE A CUSTOMER NOT SATISFIED WITH THIS AGREEMENT, DO NOT SIGN IT. ONLY IF YOU ARE A GAS OR ELECTRICITY CUSTOMER and you believe the terms of this agreement are unreasonable, you must promptly contact the Iowa Utilities Board tollfree at 1-877-565-4450. You may also write the Iowa Utilities Board at 350 Maple Street, Des Moines, Iowa 50319-0069, or by E-mail at lubcustomer@iub.state.ia.us. Low-income customers may also be eligible for free legal assistance from Iowa Legal Aid, and may contact Legal Aid at 1-800-532-1275. You may also offer a reasonable alternative payment agreement. If we accept it, service will continue. If we reject it, and if you make the payments specified in your agreement, disconnection will be delayed 30 days to give you an opportunity to contact the Iowa Utilities Board and ask for assistance in working out a mutually acceptable reasonable payment agreement with us, and you must inform us that you have requested such assistance. Failure to either sign a reasonable payment agreement or promptly notify us of your request for IUB assistance before disconnection of service waives your right to a payment agreement.

Coon Rapids Municipal Utilities

(Signature of Utility Representative)

(Signature of Customer)

Typed or Printed Name: _____

Social Security Number: _____

Typed or Printed Title: _____

Place of Employment: _____



Payment Agreement

I, _____, request a payment agreement for my CRMU services selected below:

Communications (Acct: _____; \$ _____) Utilities (Acct: _____; \$ _____)

I understand I am responsible for making my payment on or before _____ (requested payment date). If I do not make my payment on or before this date, I understand services may be terminated. If this agreement is made in response to a 48 hour posting and my account is not paid by the agreement date, I will not be posted again and services will be terminated. I also understand this serves as a "payment plan." If I default on this agreement, CRMU is not required to offer a second payment plan.

I understand the following:

1. Communication payment agreements may not be made past than the 20th of the month.
2. Utility payment agreements may not be made past the 29th of the month.
3. This agreement must be **signed**. If it is not, it will not be considered.
4. Communication agreements must be **signed** before 10:00 am on the day of disconnection.
5. Utility agreements must be **signed** before 2:00 pm on the day of posting or the day of disconnection.

Customer Signature

Date

Time

Employee Signature

Agreement entered in PowerMan? _____ Yes _____ (initials)

Notes: _____