

# LENOX MUNICIPAL UTILITIES

205 S Main St • Lenox, IA 50851 • 641-333-2550

NOI-2014-0003  
FILED WITH  
Executive Secretary  
May 05, 2014  
IOWA UTILITIES BOARD

## 1<sup>st</sup> PAYMENT AGREEMENT

On this date, the Lenox Municipal Utilities, hereinafter called 'Utility', and the customer identified below, hereinafter called 'Customer', hereby agree as follows:

### CUSTOMER INFORMATION

NAME \_\_\_\_\_ Account # \_\_\_\_\_

ADDRESS \_\_\_\_\_

CITY/STATE/ZIP \_\_\_\_\_

PHONE # \_\_\_\_\_

**Default Services: Electrical (mandatory) Water & Sewer (optional) Communications (no agreement plan available)**

As of this date, \_\_\_\_\_, Customer is delinquent in the amount of \_\_\_\_\_. Additionally, your balance for the current month is unpaid in the amount of \_\_\_\_\_. Accordingly, the sum of these two amounts, for a total of \_\_\_\_\_, hereinafter called 'Amount in Default'.

\_\_\_\_\_ **Option 1** (for Customers subject to disconnection or disconnected within the last 120 days who are not in default of a payment agreement)

**PROMISE TO PAY AMOUNT IN DEFAULT IN 12 EQUAL INSTALLMENTS**, commencing on the 15<sup>th</sup> day after the date of this agreement and on the 15<sup>th</sup> day of each month thereafter, Customer shall pay Utility the sum of \_\_\_\_\_, which is 1/12 of the Amount in Default, until the Amount in Default is paid in full, provided that at Utility's demand, Customer shall make the first such payment as a condition of entering into this payment agreement. Your next payment will be due on \_\_\_\_\_.

\_\_\_\_\_ **Option 2** (for Customers disconnected more than 120 days previous and who are not in default of a payment agreement)

**PROMISE TO PAY AMOUNT IN DEFAULT IN 6 EQUAL INSTALLMENTS**, commencing on the 15<sup>th</sup> day after the date of this agreement and on the 15<sup>th</sup> day of each month thereafter, Customer shall pay Utility the sum of \_\_\_\_\_, which is 1/6 of the Amount in Default, until the Amount in Default is paid in full, provided that at Utility's demand, Customer shall make the first such payment as a condition of entering into this payment agreement. Your next payment will be due on \_\_\_\_\_.

**PROMISE TO REMAIN CURRENT ON THE ACCOUNT:** in addition to the payments specified above, Customer agrees to pay all future utility bills on time & in full.

**CONSEQUENCES OF NONPAYMENT:** Customer's failure to make any payment required shall result in disconnection of service on as little as one day notice, provided that disconnection of electricity is subject to the notice, "CUSTOMER RIGHTS & RESPONSIBILITIES TO AVOID SHUTOFF OF ELECTRIC SERVICE FOR NONPAYMENT" you received with previous notices. Services will not be resumed until all amounts owed to Utility, and a reconnection fee, are paid in cash or money order, in advance, in full.

**NOTICE TO CUSTOMERS:** The same regulations described above, as mandated in a utility resolution, apply to your water service; if customer so desires to have water amounts added to this payment plan.

**CONTINUATION OF UTILITY SERVICE:** So long as customer makes all payments required by this agreement, Utility shall continue to provide utility service to Customer.

**IF YOU ARE A CUSTOMER NOT SATISFIED WITH THIS AGREEMENT, DO NOT SIGN IT.** If you feel these terms are unreasonable you must promptly contact the Iowa Utilities Board, 350 Maple Street, Des Moines IA 50319-0069. Failure to either sign a reasonable agreement or promptly notify us of your request for IUB assistance before disconnection of services waives your right to a payment agreement.

### Lenox Municipal Utilities

\_\_\_\_\_  
Signature of Utility Representative

\_\_\_\_\_  
Signature of Customer

\_\_\_\_\_  
Printed Name & Title

\_\_\_\_\_  
Printed Name