

STATE OF IOWA
DEPARTMENT OF COMMERCE
UTILITIES BOARD

IN RE: INTERSTATE POWER AND LIGHT COMPANY	DOCKET NO. RN-2009-0003
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**ORDER APPROVING CUSTOMER NOTICE AND
SCHEDULING CONSUMER COMMENT HEARINGS**

(Issued February 19, 2009)

On January 23, 2009, Interstate Power and Light Company (IPL) filed with the Utilities Board (Board) a request for approval of a proposed rate notification pursuant to 199 IAC 26.5(1)"d"(1), which requires that all nonstandard notices be approved by the Board. IPL is preparing to file an application for increased electric rates pursuant to Iowa Code chapter 476. No objections to IPL's request were filed.

IPL proposed to use five different customer notices, with the notices segmented by customer class. IPL's five customer classes are residential, general service, large general service, bulk, and municipal street lighting. The notices will include information about IPL's upcoming request in its rate filing for an automatic rider for the cost of transmission service provided to IPL by ITC Midwest, LLC.

IPL requested that it be allowed to base its calculations on the rate notice form on the arithmetic mean system customer's electricity usage in each class to show the typical bill impact, rather than using averages as required by 199 IAC 26.5(1)"c"(3). IPL pointed out it used this method in its last revenue electric rate case notice.

Subrule 26.5(1)"c"(3) provides that averages used in the standard form should be median averages.

The proposed notice contains information about the interim rates IPL plans to implement. IPL also proposed to include a letter from IPL's president providing further information about the pending rate filing.

One new feature of IPL's proposed notice is that it includes information about consumer comment hearings. In the past, these meeting were scheduled by Board order after the rate case filing.

The Board will approve IPL's proposed customer notice, including the scheduling of the consumer comment hearings. IPL's notice is consistent with prior notices. The inclusion of information about consumer comment hearings is noteworthy because it will provide all customers notice of the hearings with their rate notification. In the past, when these hearings were not set until after the rate case filing, customers had to rely largely on media coverage to obtain information about the time, date, and location of the hearings. This proposal will provide another method for customers to learn of these proceedings.

Pursuant to 199 IAC 26.9, the Board will schedule six consumer comment hearings throughout IPL's service territory to provide an opportunity for IPL's customers to express their views regarding the upcoming rate case, as well as the general quality of service provided by IPL. However, persons with specific service

complaints must follow the complaint procedure prescribed in 199 IAC 6.2. Individual service complaints cannot be addressed at the consumer comment hearings.

IT IS THEREFORE ORDERED:

1. The proposed rate case notice form filed by Interstate Power and Light Company on January 23, 2009, is approved.
2. Consumer comment hearings shall be held at the following locations for the purpose of receiving public comments from the general public concerning the proposed rate increase.
 - a. Tuesday, April 28, 2009, beginning at 5:30 p.m., at Clarke High School Auditorium, 800 North Jackson, Osceola, Iowa.
 - b. Thursday, April 30, 2009, beginning at 5:30 p.m., at Kirkwood Training and Outreach Service Center (KTOS), 3375 Armar Drive, Marion, Iowa.
 - c. Tuesday, May 12, 2009, beginning at 5:30 p.m., at St. Mary's Parish Center, 415 11th Street, Fort Madison, Iowa.
 - d. Wednesday, May 13, 2009, beginning at 5:30 p.m., at Ottumwa High School Auditorium, 501 East Second Street, Ottumwa, Iowa.
 - e. Thursday, May 14, 2009, beginning at 5:30 p.m., at the Muse-Norris Conference Center, Room 180D, North Iowa Area Community College (NIACC), 500 College Drive, Mason City, Iowa.

f. Thursday, May 21, 2009, beginning at 5:30 p.m., at the Grand River Center, Meeting Rooms 2 and 3, 500 Bell Street, Dubuque, Iowa.

3. Persons with disabilities requiring assistive services or devices to observe or participate in a consumer comment hearing should contact the Utilities Board at (515) 281-5256 in advance of the scheduled date to request that appropriate arrangements be made.

UTILITIES BOARD

/s/ Krista K. Tanner

ATTEST:

/s/ Judi K. Cooper
Executive Secretary

/s/ Darrell Hanson

Dated at Des Moines, Iowa, this 19th day of February, 2009.